



# ANNUAL REPORT KACCH & BACCH 2022



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"Finding moments of joy in the midst of adversity - this brave little one takes on the memory game with a smile, reminding us all to cherish the present moment."





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Mr Nasser Musaad Al Sayer  
Musaad Abdullah Al Sayer & Sons  
Mr Ahmed Al Thuwainy



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**Moments of Comfort:** Our doctor and nurse join hands, bringing solace and comfort to our children in Bayt Abdullah.





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# MESSAGE FROM THE PRESIDENT

Dear Friends

As we celebrate the 10th Anniversary of the official opening of Bayt Abdullah Children's Hospice it is worth reflecting on the journey that brought us here. It began over 30 years ago with the experiences of two young boys, one of whose admission to the Amiri paediatric ward in 1989, dramatically changed the face of children's hospital experiences in Kuwait.

My son was 8 years old when he was admitted to Amiri Hospital with an acute asthmatic attack. At that time children's wards were scary places with nowhere to play, children crying, nurses and doctors in white coats. Tariq's mother suggested that she organise some friends to join her to decorate the ward, bring in toys and organise a playroom in one of the offices. The ward and office were rapidly transformed as children played and learned about their conditions and how they could get better. We invited experts from the UK to Kuwait to train our staff and volunteers and established the Kuwait Association for the Care of Children in Hospital (KACCH). Thus the first hospital playroom in Kuwait was opened, followed over the years by hospitals across Kuwait with playrooms staffed with Play Leaders and Child Life Specialists.

There were many reports and interviews in the newspapers about the effect of the transformations in the children's ward at the Amiri hospital in Kuwait, and one such article found its way to the Royal Marsden Hospital in London where four year old Abdullah, the second young boy had been treated for neuroblastoma. His mother had just been informed that Abdullah's treatment had failed and she was advised to take him back to Kuwait where she would have the support of her family. The article in the newspaper described the work of KACCH in the Amiri hospital which gave her hope, not for a cure but for support for her son.

She had promised he would never have to stay in the hospital again. When she returned to Kuwait she attended a talk that KACCH had organised with Jim Kukendal, one of the experts we had invited to Kuwait on several occasions. It was about children's perceptions of death and dying. After the talk and as the audience was leaving, Abdullah's mother approached us and asked if we could help her keep her promise to her child, she wanted to look after him at home.

Fortunately, Kuwait university had recently employed a paediatric oncologist from the US who was an expert in treating children's pain and other symptoms, and he agreed to treat Abdullah at home. Dr Hilal put together a team of doctors, nurses, play leaders, child life specialists and others including Jim Kukendal, all of whom volunteered to support Abdullah's mother so she could keep her promise to her son. Abdullah was very fond of our sons, Khalid and Tariq, and liked to play with them often in our home. One day as he got ready to leave he hugged each one of us as he left and asked if he could take Khalid, the older boy, home with him to read him a bed time story. Some hours later we received a phone call at 2 am in the morning to tell us that Abdullah had passed away in his mother's arms, at home, without any pain and surrounded by his family. This profound experience taught all of us involved in Abdullah's care that when children's pain and other symptoms are well managed they can do things that children like to do, such as playing with friends, being part of family life, being involved in decision making and participating in normal activities for as long as possible.



# MESSAGE FROM THE PRESIDENT

We learned that there is always something that can be done to give comfort and improve the quality of life, at the end of life. And it taught us to listen to children, to give a voice to them and their families. Years later, as a result of our experience with Abdullah and his family we were able to support those children in hospitals that treated children with cancer and who wanted to stay at home. We cared for over one hundred children and their families over a period of five years. Just as the work of KACCH attracted much publicity in 1989 and the experience of supporting Abdullah in 1990, so did the prospect of building a children's hospice in Kuwait in 1998. Aliaa Al Ghunaim, a young architectural student at Kuwait University heard about the project and asked for permission to design the hospice for her final year thesis. She interviewed many of our children in the hospitals to explore their preferences and wishes for all parts of the proposed design, and she visited hospices in the UK and other countries. She also involved her nieces and nephews and school children of different ages to ensure her design was child and family centred. The test of the design was the unveiling of a model of the hospice at the first international conference on paediatric palliative care that was held in Kuwait in 2005 with the top ten international experts in the field of children's palliative care presenting their latest research papers. The response was varied, mostly the audience was fascinated, intrigued, and some said we weren't taking things seriously but others loved it and welcomed the openness, the wonderful colours, the variety of activities, the sensitivity of certain areas. What mattered most however was that our family and friends loved it and a large donation enabled the construction of Bayt Abdullah Children's Hospice to begin.

The two young boys, Tariq and Abdullah were catalysts for the introduction of psychosocial and palliative care to Kuwait at a time when the terms themselves weren't even known, and Aliaa, our young architect, put all her exploratory work and insight into the very structure of Bayt Abdullah which is essentially a colourful, playful blueprint of all the services offered in our Model of Care. Although this is a much-repeated piece of history it is the rock on which all of our work is built and its influence is manifested in the pages in the rest of this report on the achievements of the last ten years. But we do not rest on the laurels of the past. We have recently participated in a research project conducted by the Imperial College, London's Institute of Health Innovation, namely: "The children's palliative care provider of the future" in which they recognise KACCH and BACCH as one of the "50 best practice" leaders of Children's Palliative Care in the world. The report is essentially meant to "inspire and challenge" to do more both within our own organisations and through collaboration with others not so fortunate. We are also urged not to neglect our staff, and to help them "through the unique stresses of CPC work - reducing burnout and supporting them to maintain compassion in their care." As we read the following report and marvel at the results of the loving support and much more that each member of every department dispenses to our children and families, and each other, every day, we must remember they too need some love and recognition for their efforts. On behalf of the Board of Directors of KACCH BACCH and all those you serve, we thank you.





## OUR VISION

To be the centre of excellence for paediatric psychosocial and paediatric palliative care for sick children and their families.



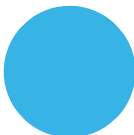
## OUR MISSION

To deliver excellent paediatric psychosocial and paediatric palliative care in partnership with children and their families in hospitals, at home, and in Bayt Abdullah Children's Hospice.



## OUR CULTURE

A culture of welcoming inclusivity and equality in which the focus is on excellence in the care of the child and family within a compassionate, safe, yet creative environment.





# OUR PILLARS

## RESPECT

Acknowledging and responding to the rights and dignity of children and their families and always, respecting them, yourself and your colleagues.

## INTEGRITY

Adhering to high ethical and moral principles and professional standards and being accountable for personal and professional behaviour at all times.

## COMPASSION

Delivering care that goes beyond empathy and embraces “intelligent kindness.

## TRUST

Acting with honesty and transparency, maintaining truth in actions and interactions.

## DIGNITY

Recognizing, trusting, and respecting the human presence of another, that celebrates their individual being.



# 10 YEARS OF PALLIATIVE CARE PROVISION IN KUWAIT



Provision of support to Abdullah at home after his return to Kuwait

Inspired by Abdullah, The PACCH team launched its home care services to help manage pain and distressing symptoms for patients

The First International Paediatric Palliative Care Conference in the Middle East

KACCH celebrates 30 years of psychosocial support for children and their families in the hospitals of Kuwait

KACCH Foundation and the opening of the first playroom in Amiri Hospital

KACCH expands child life programmes to cover 5 government hospitals

The ground breaking ceremony for Bayt Abdullah Children's Hospice took place at the roof-top of Al Amiri Hospital and the project was announced as a community wide project for fundraising efforts

Bayt Abdullah opens its doors officially for patients with life limiting and life threatening conditions

Bayt Abdullah celebrates 10 years of family centered pediatric palliative care provision in Kuwait





With the Foundation of KACCH in 1989, and later expansion, and with the commitment of dedicated teams in the hospitals, the need for specialized paediatric palliative care support for a number of patients with life-limiting and life-threatening conditions was identified. A year later in 1990, and inspired by Abdullah - a child who came back to Kuwait from London after unsuccessful cancer treatment and sought refuge through KACCH to enable him to die peacefully and free of pain in his mother's arms at home - the dream of a huge community-based project called Bayt Abdullah was born, hoping to help patients like Abdullah.

Stemming from our belief that:

***"Parties recognize the right of the child to the enjoyment of the highest attainable standard of health and to facilities for the treatment of illness and rehabilitation of health. Parties shall strive to ensure that no child is deprived of his or her right to access such health care services."Article 24 - the UN Rights of a Child Charter.***

In 2005 and led by KACCH, the first International Pediatric Palliative Care Conference in the Middle East was held in Kuwait with the sponsorship of the Ministry of Health, KFAS and other generous donors. The conference aimed to bring together the top international experts in the field to raise awareness about the importance of pediatric palliative care for children in the Middle East. Subsequently, the conference was the drive behind the exceptional support of the Kuwaiti community to build Bayt Abdullah Children's Hospice, the only children's hospice in the region.

And in a wonderful success story, BACCH officially opened in 2012 under the auspice of His Highness Sheikh Sabah Al-Ahmad Al-Jaber Al-Sabah ,the late Amir of Kuwait, to provide a holistic model of care incorporating clinical, psychosocial, emotional, and spiritual support for paediatric palliative patients and their families.

Now, 10 years later from the opening, 2022 marked the 10th Anniversary of Bayt Abdullah supporting 196 patients and their families since its foundation, many of whom battled, or have been battling, some of the rarest conditions and distressful symptoms.

With the support of our community, those patients and their families now leverage an array of specialized services including clinical care for pain and symptoms management, child life interventions, play therapy, music therapy, occupational therapy, counseling, physiotherapy, hydrotherapy, a special schooling program and more, all under one roof called Bayt Abdullah. Our 10<sup>th</sup> anniversary marked the exceptional support we have been receiving from our generous community to remind us how far we have come.



# PATIENT & FAMILY CENTRED CARE IN BAYT ABDULLAH



In addition to providing exceptional care and support to children with life-limiting conditions in Bayt Abdullah, BACCH offers a range of supplementary services to further enhance the quality of life for patients and families. This includes transportation services to ensure safe and comfortable travel to and from the hospice and to primary hospital appointments, as well as the distribution of complimentary consumables and toys. Additionally, respite stays are available for families who need a break from caregiving responsibilities, and the hospice provides catering services to ensure that our patients and families are well-nourished.

These supplementary services, along with the expert care provided by hospice staff, make the hospice a comprehensive resource for our children and their families.





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“With the help of occupational therapy, I was able to rely on myself, use a spoon, and write on my mobile phone keyboard.”

Basmala





## PAEDIATRIC PALLIATIVE CARE

The Paediatric Palliative Care team at Bayt Abdullah plays a crucial clinical role in providing expert clinical care and support to children with life-limiting conditions and their families. Their focus on symptom and pain management helps to alleviate physical, emotional, and spiritual distress and enhance the quality of life for patients.

The team's expertise, combined with their compassionate approach, ensures that each child and family they serve receives the highest standard of care.



In 2022, our clinical team continued serving our patients and their families through onsite appointments in Bayt Abdullah, scheduled home visits and the outreach program.

Additionally, led by the research department and in collaboration with the clinical department, KACCH & BACCH launched its poster day initiative, showcasing the research achievements of our multidisciplinary team of doctors, allied health specialists and other specialties to establish KACCH & BACCH's reputation as a Centre of Excellence. Furthermore, in order to build Kuwait's capacity for the rising need for paediatric palliative care, the annual Medical Student Day was a resounding success, igniting the passion of future Paediatric Palliative Care specialists.

Furthermore, the team consistently sought to improve the care provided to patients and their families by organizing a groundbreaking Epidermolysis Bullosa (EB) Multi-Disciplinary Team (MDT) event. This allowed patients to consult with several dedicated specialists from the community in one day, saving them the time and hassle of having to navigate the appointment systems of public hospitals, which could otherwise take six months to two years. This was one of many initiatives the team plans to host in the near future and on regular basis for the various disease groups, in order to provide the specialized multidisciplinary care they need in collaboration with consultants and specialists from the community.



# IN 2022

## OUR TEAM PROVIDED

### 2,975

Clinical Services of medical, nursing, physio & occupational therapy, and pharmacy services to our palliative patients.



### 97 Telehealth Services

To provide our patients and their families with access to medical care and support from the comfort of their own homes.



### 276 Home Visits

To provide our patients and their families with personalized and compassionate care, and offer an opportunity for real-time assessment of their needs, leading to informed treatment decisions.



### 318 Outreach Support

from our clinical and psychosocial teams to patients who choose to receive their palliative care in their primary hospital.



# Gratitude



We extend our sincere gratitude and special thanks to the following doctors for their exceptional dedication to our patients by volunteering their time, resources, and expertise in Bayt Abdullah. These doctors have not only attended our Multidisciplinary Team (MDT) meetings but have also worked closely with our medical team to provide the best possible care and support to our pediatric palliative patients who suffer from various life-limiting and life-threatening conditions.

**Dr. Ahmaed Alhashimy, Adult Endocrinology Consultant at Adan Hospital**

**Dr. Aseel Al-Awady, Pediatric Pulmonology Consultant at Jabber Hospital**

**Dr. Azary Al-Majid, Pediatric Pulmonology Consultant at Mubarak Hospital**

**Dr. Eman Bu-Hamrah, Pediatric Gastroenterology Consultant at Amiri Hospital**

**Dr. Eslam Sayed, Pediatric Spinal Surgery Consultant at Alrazi Orthopedic Center**

**Dr. Mohamed Lotfi, Pediatric Orthopedic Consultant at Alrazi Orthopedic Center**

**Dr. Ziedan AL-Mazedi, Pediatric Endocrinology Consultant at Sabah Hospital**

Their commitment to our patients is a testament to their professionalism and compassion, and we are grateful to have them as part of our team. Thanks to their support, we are better equipped to address the complex needs of our pediatric palliative patients and improve their quality of life.

These MDT Days play a crucial role in offering specialized care to various disease groups. By bringing together all the necessary medical expertise for a specific patient group under one roof, we save our children and their families from the burden of traveling between different hospitals for various specialties. This eliminates the need for lengthy waits for appointments, which can extend from six months to two years.









## PAEDIATRIC PSYCHOSOCIAL CARE

Over the past year, our dedicated team of Child Life Specialists, Play Leaders, and Music Therapist have made significant contributions to the well-being and care of children in 8 government hospitals throughout the country and in Bayt Abdullah. Their extensive training and expertise in child development and support have created a positive and supportive environment for children and families, providing comfort and healing through play, education, activities, counselling and music therapy. In this section, we hope to provide insight into the impact of this important program and the crucial role that our team plays in improving the lives of children and families in Kuwait.



In 2022, our highlights included the diligent efforts of our team at Al Jahra Hospital to deliver our services to children and their families in all locations. They successfully operated two playrooms in the new building, tower A&B, and provided support to children in PICU who were unable to visit the playroom due to their conditions. Our team also went above and beyond to continue supporting pediatric patients in the hospital's old building.

The child life program at Al Adan Hospital supported patients in multiple wards, including the complex care unit and PICUs 1 and 3. Our team collaborated with the hospital's multidisciplinary team in the Old KoC building, and focused on renovating the playroom with a generous donor's support.

At Ibn Sina Hospital, our team created an additional playroom space for children in ward 2, with room 1 for free play and art activities, and room 2 for movies and video games. We were proud of our team's commitment to creating a healing environment for our young patients.

Our Jahra, Al Adan, and Ibn Sina hospital teams were exceptional, and we're proud to say our other hospital teams across our eight-child life programs provided top-notch care too. Our children received age-appropriate play, education, and advocacy. Our teams worked tirelessly to meet our family-centered care approach, ensuring the needs and concerns of the child and their family were met throughout their hospital stay. We were honored to have had dedicated professionals creating a positive and supportive environment for our young patients and their families.

# IN 2022

Our team provided a total of

## 31,990

Psychosocial Services of child life, therapeutic play, music therapy and counselling in Hospitals & Hospice.

**148** Music therapy sessions were provided to patients and families in hospitals and hospice.

**63** counselling sessions were provided to patients and families in Bayt Abdullah.





# In Governmental Hospitals

Our Child Life Specialists provided



5167 interventions to patients  
312 interventions to siblings  
621 interventions to parents or care givers

And our Play Leaders provided



8150 therapeutic play services for patients  
1541 therapeutic play services for siblings  
7851 therapeutic play services for parents or care givers

# In Hospice

Our Child Life Specialists provided



260 interventions to patients  
161 interventions to siblings  
478 interventions to parents or care givers

And our Play Leaders provided



554 therapeutic play services for patients  
571 therapeutic play services for siblings  
493 therapeutic play services for parents or care givers

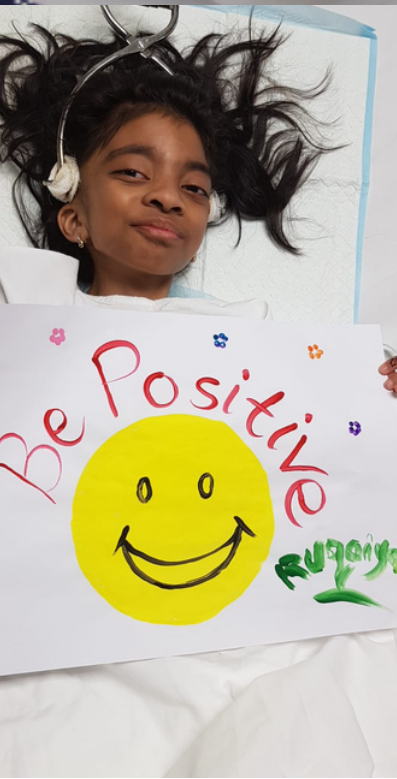
## TRANSFORMING LIVES THE INSPIRING IMPACT OF CHILD LIFE TEAM

Age-appropriate diagnosis education helps children understand their medical condition and treatment in a way that is developmentally appropriate for their age and cognitive level. This can reduce anxiety and improve adherence to treatment, leading to better outcomes and a more positive hospital experience for children.

L is a 7-year-old girl who was recently diagnosed with acute lymphoblastic leukaemia (A.L.L.). At first, her mother refused to tell L about the diagnosis, and I respected her wish while also explaining that her daughter would likely have questions and concerns, especially considering the many procedures, long-term hospitalization, and physical changes she would experience, such as hair loss.

Later, the mother approached me and said she was stressed because L's hair had started falling out and she had been asking about it. I advised the mother that it is best that we start educating L about the diagnosis using an age-appropriate approach and then explain to her about the hair loss as a side effect of the treatment. The mother agreed, and I provided the necessary education to L using age-appropriate language. L was very engaged and asked many questions, such as whether her hair would grow back after the treatment and if there was anything that could help it grow faster. I suggested using a hairband or wig until her hair grew back, but L refused to wear a wig, saying that she was confident and would be ready to tell anyone who asked that her hair loss was temporary due to the treatment.

**By Child Life II Hadia Sajet**



R is a 11 year old child who was admitted to the hospital due to a scoliosis diagnosis and was required to undergo Halter traction for more than 10 days before her surgery. It was a difficult experience for her, but I wanted to do what I could to help her feel more comfortable. I created a special plan for R based on her physical condition and developmental level.

The plan included activities like playing magnetic board games, which she enjoyed doing with her family at home, as well as therapeutic activities like making a vase with cast to reduce stress and anxiety from the medical materials. She also enjoyed arts and crafts, particularly making bracelets for Ooblick to relax and improve fine motor skills, as well as free painting to encourage R to express her feelings.

After just five days, R drew a big smiling sun on a canvas that I provided her and wrote on it "Be positive". She asked if we could hang it in front of her bed so that she could look at it whenever she was feeling stressed or anxious. The picture helped the child a lot, and we continued to choose different activities to do together every day. Sometimes R just enjoyed chatting with me and she told me stories about her rabbit.

Eventually, R was able to have her surgery and was discharged from the hospital and she was able to attend one of the events in Bayt Abdullah. She was grateful to everyone who had helped her during her stay and was especially thankful for our services which helped her cope with being in the hospital and overcome her fear. **By Play Leader Sahar Hijab**



# BAYT ABDULLAH'S SCHOOLING PROGRAM

With every aspect of our work aimed at providing a safe haven for children and their families, and a commitment to raising the standards of healthcare for pediatric palliative patients in Kuwait, our school program offers a warm and supportive environment for our children to continue learning, thriving and to engage in meaningful activities, despite their illnesses.

This program has been particularly instrumental in providing educational opportunities to families when illness impedes their progress. Bayt Abdullah Children's Hospice remains a beacon of hope for sick children and their families, positively impacting their lives every day.

GREAT!

# 301✓

WELL  
DONE

Our Class Tree

We had the privilege of offering 301 schooling sessions to our patients and their siblings. These sessions were a wonderful opportunity for them to learn and grow, covering subjects such as Arabic, English, maths, and other engaging activities.

**We extend our heartfelt gratitude to Ms Bahia Jaafar.** Since its launch at the end of 2021, Ms Jaafar has generously funded the schooling program in memory of her late father, Mr Ezzat Mohammad Jaafar, making it possible for our patients and their siblings to continue thriving and learning.





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Slice of Fun: the pictures from Bayt Abdullah's School Summer Camp. The children had fun making their own pizza with our chef!







# ADVANCING PALLIATIVE CARE FOR CHILDREN THROUGH RESEARCH:

An Overview of KACCH and Bayt Abdullah's  
Research Department



Palliative care for children is an all-encompassing approach that takes into consideration the well-being of a sick child's mind, body, and spirit. To achieve this, a team of professionals with different expertise is required to provide care in the hospital, at home, and within the organization. The main aim is to improve the quality of life for the children and their families who are profoundly affected by the conditions the children are suffering from.

At KACCH and Bayt Abdullah, we have been providing services for children in need of palliative care for the past ten years. However, as this is a relatively new field, there is a shortage of evidence and data to guide clinical and psychosocial professionals in making well-informed decisions. Therefore, research is vital to bridge this gap and ensure that evidence-based practices are followed.

In 2022, our research department, led by the data and research manager, successfully obtained approval for five ongoing research protocols. These studies are focused on

- Exploring the prevalence and care needs of children requiring palliative care in Kuwait
- Public awareness, knowledge and beliefs about Palliative Care
- 2 studies knowledge and beliefs of paediatricians and residents
- Developing a framework to identify children with palliative needs in the GCC countries

To encourage participation in research, the department organized a poster day event, where staff presented their ongoing research projects to a panel of expert judges from the KACCH & BACCH Board of Directors (Dr Reem Al Sabah and Dr Ibrahim Hadi). The event served as an opportunity for staff to showcase their work and come up with new research ideas. Outstanding posters were presented with medals, and the event also helped to build staff capacities in research.

Furthermore, and on the continuation of the same effort, the department plans to hold a research and strategy retreat at the beginning of next year, where staff and leadership can get involved in roundtable discussions on relevant topics such as research, strategy and key performance indicators, and a celebration of achievements.

Through our research efforts, we aim to contribute to the evidence base available for other psychosocial and palliative care providers worldwide, ultimately leading to better outcomes for children with palliative needs and their families.





# CONNECTING HEARTS

THE COMMUNITY ENGAGEMENT  
& VOLUNTEERING DEPARTMENT



**"Altruism is the bridge that connects us to others, allowing us to reach beyond our own interests and make a positive impact on the world."**

Hats On for Our Little Heroes: A Heartwarming collage of our kids from our "Hat On for Children in Palliative Care" event on 13 October 2022.



Once upon a time, in a magical place filled with kindness and compassion, a department worked with a mission to bring happiness to young patients and their families. This department set out on an exciting journey to collaborate with individuals and organizations from the community in **41 events and experiences**, to bring joy to the faces of children and their families.



Their first adventure took them to a bakery, where the shop sponsored monthly birthday cakes for the patients in Bayt Abdullah. From there, they embarked on the "Birthday in a Box" initiative, in collaboration with another shop, bringing dietician-approved treats to cancer patients at NBK Specialised Hospital for Children.

The department also joined forces with a powerful alliance of community supporters and they orchestrated an array of exciting events and activities that brought smiles and laughter to the faces of those they care for.



But their mission was far from over. They created unforgettable experiences for patients, from celebrating a successful kidney transplant to a private pottery-making session and treasure hunt for a patient graduating from BACCH, to sending a patient to the world cup.



As their journey progressed, the department received an outpouring of support from the community. With monetary and in-kind donations, they were able to cater for the ongoing needs of their children's non-profit.

The department was buzzing with excitement as a flood of **196 volunteers** joined their mission to spread joy and hope. With a variety of skills and backgrounds, these volunteers eagerly offered their time and talents, contributing to everything from research projects to library book cataloguing, decoration preparation, and educational session facilitation. The department was deeply inspired by the unwavering dedication of its volunteers.



With a steadfast commitment, the department continued to bring joy to patients and families, spreading hope and happiness throughout the community. They remain dedicated to making a positive impact on the community and encouraging others to join them on their incredible journey and **connecting more hearts**.





# THANK YOU!



## Expressing Gratitude to:

**Melo Bakery** for sponsorship of birthday cakes all year long for our palliative patients which has brought joy and happiness to many who may not have had the opportunity to celebrate otherwise. We are immensely grateful for their kindness and compassion towards our patients.

**J's Bakery** for contributing to our "Birthday in A Box" initiative for our paediatric cancer patients, providing thoughtful and yummy gifts to those undergoing difficult treatments. Their support has made a significant difference in allowing children to celebrate their birthdays while they are in the hospital.

**Burgan Bank** for providing a world-cup package for one of our patients and his mother, leaving a lasting impact on their lives. We are honoured to have their support in our mission to improve the lives of those in need.

**NBK** for arranging a truly incredible visit to Bayt Abdullah of the one and only Didier Drogba. It was a once-in-a-lifetime opportunity for our children and their families to meet one of the most famous footballers in the world and take photos with him! Thank you for an unforgettable experience for everyone involved.

**The American Embassy** in Kuwait for bringing such a wonderful performance by the Jazz Band **HunterTones** to our facility all the way from America to Kuwait. The concert was truly unforgettable, and the joy and happiness it brought to our patients and their families were immeasurable. Thank you so much for your dedication to our community.

**Kuwait Red Crescent Society** for collaborating with us and meeting many organizational and families' needs.

**Nails On Wheels and Cathryn John** for their generous provision of complimentary self-care sessions to our patients and their mothers during their respite stays at Bayt Abdullah and their contribution to the creation of unforgettable memories.



Filling Plates, Fulfilling Hearts: Heartwarming moments unfold as our volunteer joyfully serves complimentary coffee and snacks, highlighting the multitude of generous vendors who have offered their goodies and products for free, enriching Bayt Abdullah's events for our children and families.





# BALANCE SCORE CARD - 2022

## Strategic Pillar: Children's psychosocial and palliative care in hospitals, at home, and at Bayt Abdullah Children's Hospice

Care	Target	Achievement
% child and family satisfaction with quality-of-service scores	80%	93.80%
Number of patients referred to PPC care	20	29
Average number of disciplines involved in patient care episodes	5	5
% of children with completed documentation (psychosocial assessment, Nursing care plan, SMP)	80%	63%
% of implementation of patient plans (Actions in IDT minutes)	80%	51%
% of palliative patients who died in their preferred place of death	100%	100%
Number of children enrolled in school programme	8	14
% development of model of care pathway	100%	100%
% of clinical and psychosocial staff trained in profession specific competencies	70%	100%
Number of manuscripts submitted for publication annually	2	1
% execution of research development & plan	70%	82%

## Strategic Pillar: Community Outreach and Engagement

Community	Target	Achievement
Number of new stakeholders involved in activities	15	36
% implementation of communication plan	70%	60%
% of executed activities vs planned	70%	100%

## Strategic Pillar: Organizational Growth and Development

Organisation	Target	Achievement
% completion of written policies and procedures	100%	100%
Number of hours used for continued education per FTE	20.5	33.64
Number of continuing education courses	5	5
Number of new projects developed by cross-functional teams	5	11
% employee satisfaction in annual and pulse surveys	78%	84%
% recruitment of new employees as per recruitment plan	70%	69%
% retention rate of employees	70%	90%
% non-budgeted expenses	10%	2.6%
% monitoring compliance with contracted services and agreements	90%	99.75%
Number of facilities/services added to delivery of children care and service	2	3
Average donation growth	10%	-53%





# CHILD LIFE SPONSORS

**Al Mojil Drug Company**

**Al-Ahli Bank**

**Ali Al-Ghanim Charity**

**Anwar Abdullah Al Mulla**

**Bader Sultan & Brothers Company**

**Burgan Bank**

**Issam Mohamed Abdulrahman Al-Bahar**

**Kuwait Financial Centre (Markaz)**

**Mohamed Abdulrahman Al-Bahar Company**

**Mohammed Bin Youssef Al-Nisf & Partners**

**National Bank of Kuwait**

**Thilth of the late Badr Ben Ali AlNusif**

**Thilth Yacoub Yusef Bahbhani**

**Third Marzouq Al-Marzouq**



# OUR DONORS

Abbott Company  
 Abdulla Hussein  
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 Bukhour House  
 Abdul Rahman Asaad Abdul Azizi Al Rashed  
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 Abdullah Saleem Mohammad AlAdasani  
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 Abdulrahman Asaad AbdulAziz Al Rashed  
 Abdulrahman Khaled Saleh AlGhunaim  
 Abdulrazag (@zookieofficial)  
 Adela Mohamad abdulrahman Al Bahar  
 Ahmad Kamal  
 Aisha Alawadhi  
 Aisha Almeer  
 Aisha Alsaif  
 Aisha Mohammad Saleh Abdulwahab AlAdasani  
 Al Jarida Newspaper  
 Al Mulla International Gen. Tradg.  
 Albohayra  
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 Alexander Yazi  
 Alghanim Industries  
 Ali Dagher  
 Alkazemi Group  
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 Camille Alexander  
 Camille Elizabeth Ann Alexander  
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 Canadian Armed Forces, Military Police - Operation Teddy Bear  
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 Christine Shaban  
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 Cos-Player - Welcome Super Summer event  
 Crowne Plaza  
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 Haneen Almousa - My Gym Children's Fitness Center  
 Hassan Al-Jarallah  
 Hebah Hussain  
 Hectares  
 Heroes Academy  
 Hilal Mishari Al Mutairi  
 Huda Salem Ahmad Al-Bloushi  
 IHS  
 Imad Al Bahar  
 In memory of the late Ezzat Mohammad Jaafar  
 Insiya Petladi & Friends  
 Institute of Charted Accountants of India - Kuwait Chapter  
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 KU Students - Basic Education College (English Department)  
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 Kuwait Airways  
 Kuwait Caledonians Society  
 Kuwait Development & Trading Co. (Sultan Al Salem & Sons)  
 Kuwait Insurance Company  
 Kuwait Red Crescent Society  
 Kuwait School of Dance  
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 LaBaguette  
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 Maha Al Majedi  
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 Manal Alajmi  
 Margaret Al-Sayer  
 Mariam AlNasser  
 Mariam Al-Roomi  
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 Marzouk Diraar Alghanim  
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 Mohammad Hajjaj Al Mutairi  
 Mohammad Khaled  
 Mona Dashti  
 Moneera







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 STC  
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 Tahani Alazmi  
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 Teeela  
 The Avenues Mall  
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 The Kuwait Company for Process Plant Construction & Contracting  
 The Ministry of Social Affairs Department of community Development, Mangaf  
 Community Centre  
 The Scientific Center  
 The Soap Box Kuwait  
 The Social Table  
 Thick  
 Thilth of the late Badr Ben Ali AlNusif  
 Thilth Yacoub Yousef Bahbhani  
 Toby's Estate  
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 Violeta Shabanliyska  
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 Watch Narwi  
 Zahoor Hussein-Al Ahli Bank  
 Zain  
 ....and many anonymous donors....

Monera AlMubarak  
 Mr. Najeeb Al Mulla & Al Mulla International Gen. Tradg.  
 Muneera Hamad Mohamad AlNafisi  
 Nada Zabin Yousef Al Zabin  
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 Shikha Faisal Soud Alfulij  
 Shuwaiheena Shafer Baddah Al Mutairi  
 Solo Pizza Napulitana  
 South Kuwait Educational Services Group









## Statement of Income and Expenditure -KACCH

	Year ended 31-Dec-22	Year ended 31-Dec-21
<b>Income</b>		
Sponsorship	167,475	331,500
Donations	4,000	6,736
Interest and Investment Income	15,808	8,313
<b>Total</b>	<b>187,283</b>	<b>346,549</b>
<b>Expenditure</b>		
Salaries and related cost	257,587	304,454
Miscellaneous	1,994	3,765
<b>Total</b>	<b>259,581</b>	<b>308,219</b>
Net Income	-72,298	38,330
Surplus at the beginning of the year	847,656	809,326
Surplus at the end of the year	775,358	847,656

## Statement of Income and Expenditure -BACCH

	Year ended 31-Dec-22	Year ended 31-Dec-21
<b>Income</b>		
Donations	492,666	1,072,627
Interest and Investment Income	20,731	31,213
<b>Total</b>	<b>513,397</b>	<b>1,103,840</b>
<b>Expenditure</b>		
Salaries and related cost	638,470	516,588
Operating costs	334,341	265,236
<b>Total</b>	<b>972,811</b>	<b>781,824</b>
 Net Income	 -459,415	 322,016
 Surplus at the beginning of the year	 4,713,819	 4,391,803
 Surplus at the end of the year	 4,254,404	 4,713,819



## Balance Sheet for KACCH & BACCH

	Year ended 31-Dec-22	Year ended 31-Dec-21
<b>Assets</b>		
Cash & Bank Balances	449,579	1,493,537
Fixed deposits	4,934,511	1,871,748
Investment in Managed Funds	76,249	2,642,313
<b>Total Assets</b>	<b>5,460,339</b>	<b>6,007,598</b>
 Provision End of Service Indemnity	 (263,139)	 (257,259)
Other Payables	(56,438)	(77,865)
<b>Total</b>	<b>5,140,762</b>	<b>5,672,474</b>
 <b>Represented by</b>		
Capital	111,000	111,000
Retained Surplus	5,029,762	5,561,474
<b>Total</b>	<b>5,140,762</b>	<b>5,672,474</b>



Malak  
Hesham  
13 yrs





# GRATEFUL

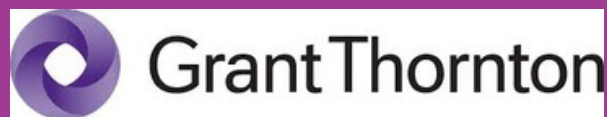
**We are especially grateful to**

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Sciences (KFAS) for their annual donation to  
Bayt Abdullah**



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**Mr. Khaled H Al Mutairi  
& Al Jarida Newspaper for publishing  
KACCH & BACCH Annual Report**







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