

ANNUAL REPORT 2024

Kuwait Association for the Care of Children in Hospital
and Bayt Abdullah Children's Hospice (KACCH & BACCH)





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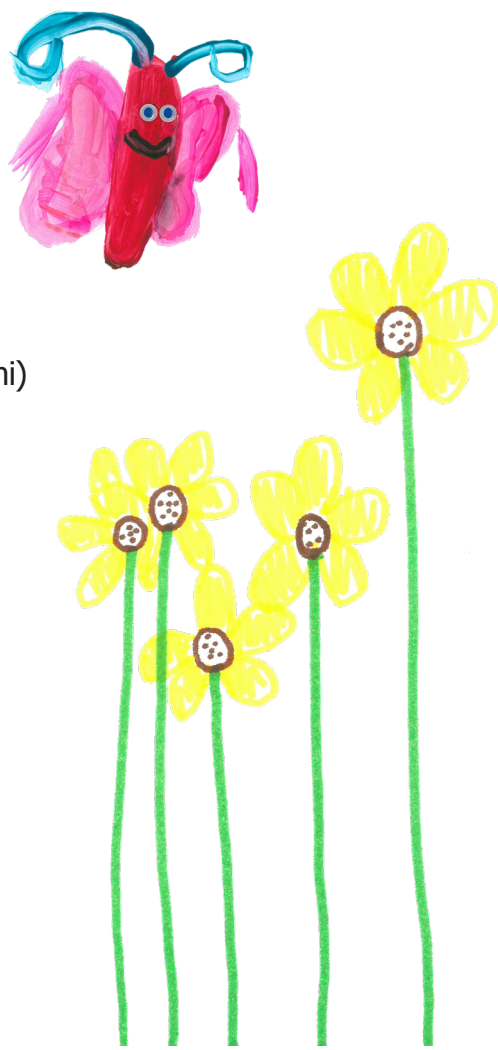
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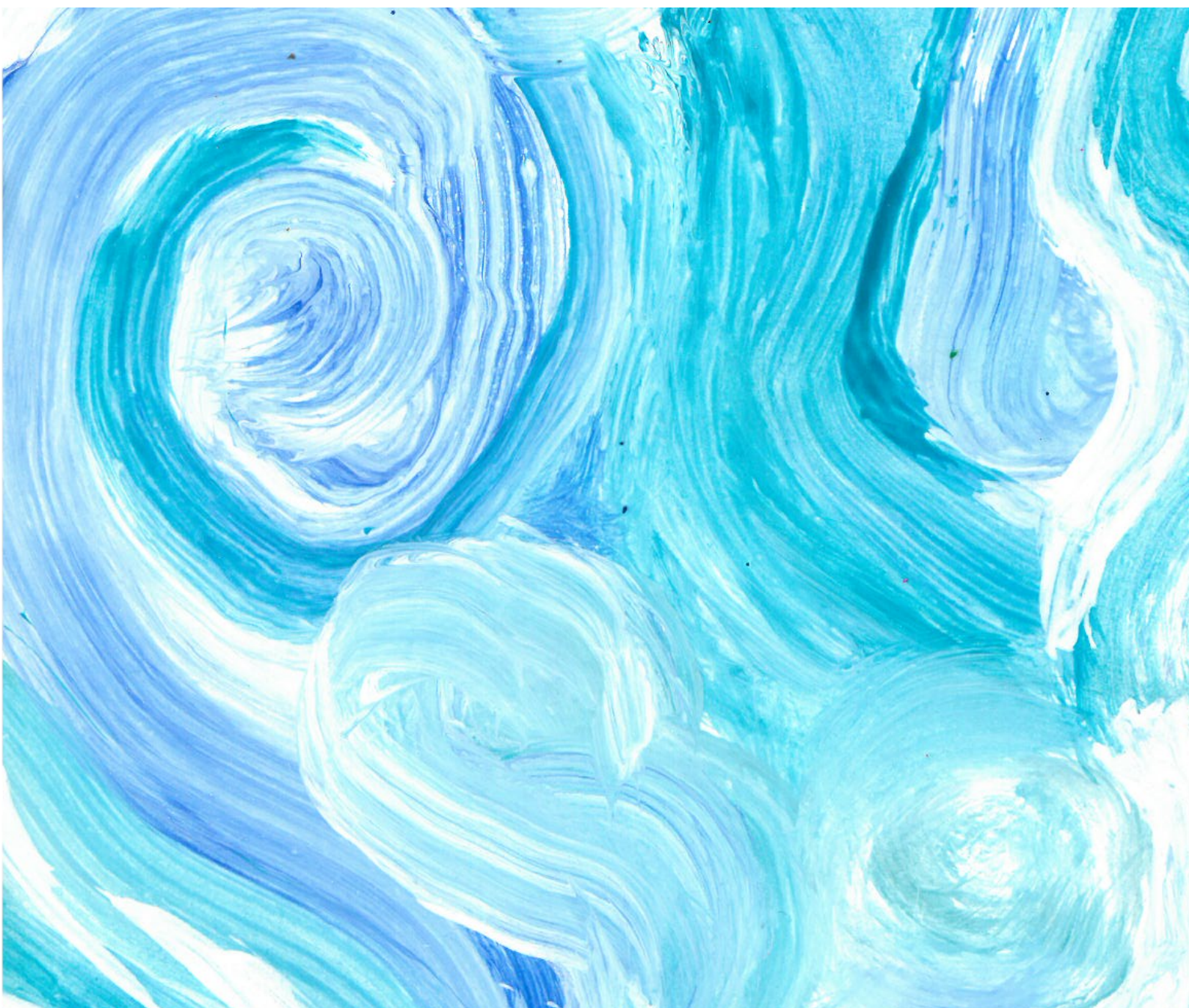


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Message from the President

Dear Friends,

Welcome to the 2024 KACCH & BACCH Report.

As I reflect on the year gone by, I am once again moved by the extraordinary compassion and dedication that defines our community. This report captures the heart of our work, moments of care, resilience, and hope shared with children and families during some of life's most difficult journeys.

At the core of our mission is our commitment to paediatric psychosocial and palliative care, which continues to grow in depth and reach. Our teams at KACCH and Bayt Abdullah remain devoted to providing holistic support, whether medical, emotional, or psychosocial, ensuring that every child and family is cared for with dignity, empathy, and compassion.

We were proud to share our work with the global community through international platforms and research contributions, while also strengthening local partnerships to support children with complex needs.

This year also saw the joyful return of music therapy, the expansion of Child Life services across hospitals and the start of the in-house child life internship program, the launch of a Learning Calendar to give back through community education, and the continued generosity of our supporters through events like the Heartful Charitable Exhibition.

A particularly heartwarming highlight was the creation of two illustrated books, written in collaboration with two of our children. These powerful personal stories were proudly showcased at the Kuwait International Book Fair, where our young authors shared their experiences with the wider community. I warmly invite you to read their inspiring books, now available on our website.

Equally inspiring has been the growth of our volunteer community, whose kindness and energy continue to touch the lives of every child we serve.

Thank you for being part of this circle of care. Your support ensures that every child, dealing with health challenges, receives comfort, connection, and the chance to simply be a child.

With heartfelt gratitude,

A handwritten signature in blue ink, reading "Hilal Al Sayer". The signature is fluid and stylized, with a long horizontal stroke extending to the right.

Dr. Hilal Al Sayer
President

Our Vision

To be the centre of excellence for paediatric psychosocial and paediatric palliative care for sick children and their families.

Our Mission

To deliver excellent paediatric psychosocial and paediatric palliative care in partnership with children and their families in hospitals, at home, and in Bayt Abdullah Children's Hospice.

Our Culture

A culture of welcoming inclusivity and equality in which the focus is on excellence in the care of the child and family within a compassionate, safe, yet creative environment.



Respect

Acknowledging and responding to the rights and dignity of children and their families and always respecting them, yourself and your colleagues.

Integrity

Adhering to high ethical and moral principles and professional standards and being accountable for personal and professional behaviour at all times.

TRUST

Acting with honesty and transparency, maintaining truth in actions and interactions.

Our Pillars

Dignity

Recognizing, trusting, and respecting the human presence of another, that celebrates their individual being.

COMPASSION

Delivering care that goes beyond empathy and embraces intelligent kindness.

Patient & Family Centred Care at Bayt Abdullah



Clinical Services

1354 clinical paediatric palliative services were provided to patients and their families.



Psychosocial Services

1,077 psychosocial services were provided to patients and their families. Services included Child Life, play and music therapy.



Pharmacy

660 pharmacy services were provided to patients and their families



Respite

47 stays were made by patients and their families in BACCH's day and weekend respite.



Transportation

501 transportation services were provided to facilitate patients and their families. Trips included hospital, laboratory appointments and transportation to and from Bayt Abdullah.



Schooling Sessions

452 schooling sessions were provided to patients and their siblings.

Paediatric Palliative Care

In 2024, Bayt Abdullah Children's Hospice continued to strengthen its medical and palliative care services, offering compassionate, holistic support to children with life-limiting and complex conditions and their families. Our multidisciplinary approach ensures that care extends beyond clinical needs, embracing the emotional, nutritional, and psychosocial aspects of every child's journey.



This year, we were deeply grateful for the dedicated doctors who volunteered their time and expertise to work with our doctors during our EB & Neuromuscular Multidisciplinary Days. Their ongoing commitment through regular consultations and advocacy remains a vital part of our care model, greatly benefiting the children and families we support.

Our clinical team grew with the addition of a paediatric specialist in complex and palliative care, bringing valuable expertise and contributing to the ongoing development of high-quality care at Bayt Abdullah.

Internationally, our work was presented at the World Research Congress of the European Association of Palliative Care (EAPC) in Barcelona, highlighting a study on how families respond to diminished appetite in children during illness, a sensitive and crucial area in paediatric palliative care. The research received recognition in a leading journal, furthering our mission to advocate for child-focused care on a global platform.

Our team also contributed to the congress with an abstract on medication adherence and the role of pharmacist-led counselling, which generated enthusiastic discussions and promoted collaborative exchanges with global experts in paediatric care.



In collaboration with the Ministry of Health, field partners, and a specialist medical diet chef, our dietetics department hosted a low-protein meal preparation workshop at Bayt Abdullah. The workshop was designed for children with protein sensitivity and kidney disease, providing families with practical dietary guidance to enhance their children's health and quality of life.

These efforts reflect our deep dedication to improving care, sharing knowledge, and supporting families through their medical journey. As we continue to grow, our focus remains on providing compassionate, individualized care that honors the dignity and unique needs of every child.

In 2024

1354 clinical services were provided to palliative patients either inside Bayt Abdullah, at the comfort of their homes, or at their primary hospital.



104 children
were serve in Bayt
Abdullahd



A total of 1,003
Nursing services were
delivered



A total of 609
Physiotherapy sessions were
conducted



189 dietetics services
were provided



338 occupational
therapy sessions
were facilitated



71 speech language pathology
sessions were given



Snapshots from our Clinical Department



IN 2024

35,086

Child Life Specialist, Play Leader, and Music Therapist services were provided to patients, siblings, and caregivers at hospitals and hospice.



Paediatric Psychosocial Care

This year marked significant growth in our psychosocial services, with expansions across multiple hospitals and the reintroduction of music therapy across all our locations. Meanwhile, our hospital teams continued to serve as vital links between the hospitals and Bayt Abdullah, advocating for palliative patients and identifying their unique needs.

2024 saw the certification of new Child Life Specialists, reinforcing our ability to provide specialized paediatric support and further expanding this crucial field in Kuwait. To nurture the growing community of child life professionals, we also launched an in-house Child Life internship program, offering more applicants the opportunity to fulfil their certification requirements. These milestones, along with continued enhancements across our facilities, reflect our commitment to delivering comprehensive, child-centred care.

Psychosocial services expanded significantly, reaching new areas and strengthening existing programs. At NBK Children's Hospital, services now include daycare and the stem cell transplant unit, broadening specialized care offerings. Aldan Hospital overcame the challenge of a temporary relocation following a fire, ensuring uninterrupted services for our children through valuable partnerships and collaborations at Jaber Al Ahmad Hospital.

At Alrazi Hospital, a dedicated playroom and two therapeutic play spaces were established, providing children with vital opportunities for emotional expression and engagement. Farwaniya Hospital saw further expansions, with services extending to an additional ward (A7) and



the introduction of a new outpatient playroom to support children during medical visits.

At Jaber Hospital, the playroom continued to serve three paediatric wards, fostering connection and comfort among children. Multidisciplinary collaboration expanded as well, extending services to NICU, PICU, TDU, and paediatric surgical patients.

Meanwhile, Bayt Abdullah introduced several new initiatives, including the renovation of an in-patient room into a Child Life space, the development of new documentation processes, and the introduction of life story therapy interventions, allowing two of our children to publish their personal stories and share them at the Kuwait International Book Fair.

Additionally, therapeutic interventions such as concerts to uplift palliative patients' self-esteem, and special outings to fulfill patient wishes were implemented.

This year's accomplishments reflect our deep commitment to enhancing the well-being of children and families, ensuring that every child receives the emotional, social, and developmental

In Hospitals



Our Child Life Specialists Provided

4,946 interventions to Patients

569 interventions to siblings

5,018 interventions to parents and caregivers



Our Play Leaders Provided

9,929 therapeutic play services to Patients

1,742 therapeutic play services to siblings

8,912 therapeutic play services to parents and caregivers

Our Child Life Specialists Provided

2,055 interventions to Patients

97 interventions to siblings

151 interventions to parents and caregivers



Our Play Leaders Provided

791 therapeutic play services to patients

421 therapeutic play services to siblings

455 therapeutic play services to parents and caregivers



In Hospice



Music therapy resumed at KACCH & BACCH in September 2024, with our music therapist providing 94 sessions to children and their families in hospitals and at Bayt Abdullah by the end of the year.




Snapshots from our Psychosocial Programs



Our Schooling Programme





In 2024, **452** schooling sessions were facilitated in our schooling program at Bayt Abdullah, providing children and their families with continued access to education tailored to their unique needs. The schooling program remains a cornerstone of our commitment to ensuring that every child, regardless of their medical circumstances, has the opportunity to learn, grow, and explore their interests.

Beyond regular lessons, the school continuously enriches the children's experiences through special activities and events designed to inspire creativity, curiosity, and personal growth. One of the most anticipated events is the annual summer camp, a cherished tradition made possible through the collaboration of the school Team and the Community Engagement and Volunteering Department.

This year's summer camp was a resounding success, filled with engaging and dynamic activities that blended education with fun. Children explored the wonders of science through hands-on experiments, expressed themselves in art projects, and discovered their culinary talents through cooking and baking sessions. The camp also featured a special visit from local artist Shoji, the brand Ambassador of Blockat Application, who spent time with the children, capturing moments of joy and creativity. The grand finale of the camp was an exciting trip to KidZania, where children immersed themselves in imaginative role-play, making it a truly unforgettable experience.

The schooling program at Bayt Abdullah also fosters individualized learning, allowing children to pursue their passions. For instance, one of our patients has been actively exploring her love for fashion design while another patient continues his remarkable journey of memorizing the Quran. By supporting each child's unique interests, the school not only nurtures their academic growth but also encourages self-expression, confidence, and a sense of accomplishment.

Through these educational efforts and enriching experiences, Bayt Abdullah's schooling program continues to empower children, ensuring that learning remains a source of fulfilment, and hope in their lives.



Snapshots from our school Activities



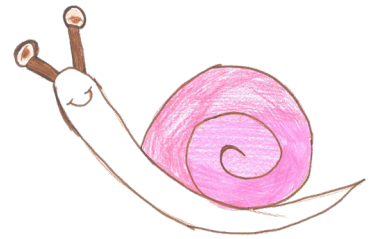
Connecting Hearts



Community Engagement and Volunteering

During 2024, KACCH & BACCH continued to bridge the connection between our organization and the community, fostering a culture of generosity, compassion, and shared purpose.

We are deeply grateful for the overwhelming support we received this year from our generous community. Their contributions have been invaluable, whether through monetary donations, organizing special events for the children at Bayt Abdullah, visiting hospitalized children and distributing toys, or ongoing toy donations. All of which serve as the driving force behind our work.



Our growing community of volunteers has also been instrumental in enriching the lives of our children and their families. Whether supporting us in short-term initiatives or as dedicated long-term volunteers, their presence adds a special spirit to everything we do. Their deep commitment and kindness have helped create moments of joy and connection for the children and families we serve.

Through these collective efforts, we continue to strengthen the impact of our work, ensuring that every child receives not only the medical care they need but also the warmth and support of a community that stands beside them. This year, hand in hand with our incredible community, we proudly facilitated 25 events and celebrations for children and their families bringing moments of joy, laughter, and connection to children from Bayt Abdullah and long-term patients across hospitals in Kuwait.



Through our Child Life programs, we carried out 46 hospital visits across eight locations, ensuring that children received meaningful engagement, emotional support, and comfort throughout their medical journeys.

We also launched our Learning Calendar, a new initiative designed to give back to the community through educational sessions and thought-provoking discussions. In collaboration with respected voices in and outside the field, we hosted insightful talks such as a session with Dr. Mohamed Al Suwaidan, who shared valuable perspectives on "Finding Meaning: A Path To Inner Peace", a powerful discussion with the team behind The Doctors' Brew podcast aimed at de-stigmatizing palliative care, and an engaging session on food waste led by Dr. Fatemah Alzalalah. These sessions helped spark dialogue, raise awareness, and strengthen community knowledge around health, sustainability, and compassionate care.



We are especially grateful to Almojil Drugs Company and the many talented artists who made Heartful II a beautiful success. Heartfelt thanks also go to KDD, Kuwait Agro, Al Bahar Consumers, United Beverages Company, and Kuwait Flour Mills & Bakeries Co., whose generous support helped secure our kitchen needs and bring warmth and nourishment to our events.

As for our volunteering program, our volunteer community continued to flourish, with 178 new applicants successfully processed over the year. By year-end, 161 active volunteers were making a powerful difference, supporting our programs across our many locations and enriching the lives of our children, families, and dedicated teams alike.

We couldn't be more grateful for the unwavering support and generosity of our incredible community!





Snapshots from our Community activities



Our Sponsors and Donors



Your commitment to our children and their families inspires us every day, and we are deeply grateful for your annual sponsorship that helps us sustain our free paediatric psychosocial and palliative care services.

Al Ahli Bank of Kuwait
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 Anwar Abdullah Al Mulla
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A heartfelt thank you to all of those whose remarkable generosity has made a significant positive impact on our cause this year.

Aadlah Mohammad Abdullrahman AlBahar
 Al Mojil Drug Company
 Arzan Financial Group
 Boursa Kuwait Securities Company
 Fatemah Boukhadour
 Hanan Mohamad Abdulrahman Albahar
 IFA Hotels and Resorts Company
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Our Sponsors and Donors

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 Crispy
 Dalal Al Zayed
 Dalal Albader
 Dana
 Dana Salem
 Danah Elmadhoum
 Danish Bakery
 Dar Alsaad Catering
 Darkroom Kuwait

Dasman Diabetes Institute (DDI)
 Den Gallery
 Dina Sami
 Dina Zaitoun
 Dot Space
 Dunia Abdulaziz Bashir Salboukh
 Eat and Glow
 Eden Salon & Spa
 elate
 Eman Alqahtani
 Empowered
 Era
 Express Artist
 Fahad Abdullah
 Faisal AlFuhaid
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Our Sponsors and Donors

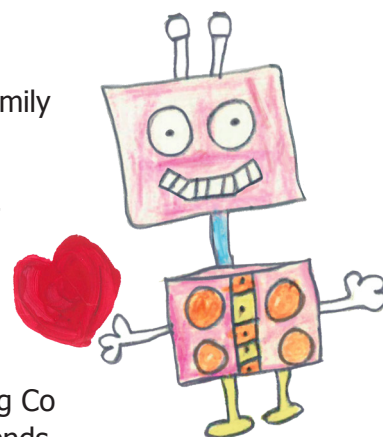
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 Kuwait Society of Endocrine Surgery
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 Kuwait Youth Vision Society
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 Lumiere
 M Z
 Madad
 Maha Alasaker
 Maha Al-shimmery
 Maha Kalakh / anonymous
 Malak Hani
 Manal Al Qahtani
 Manal Al-Qahtani
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 May Alkharafi
 Melo Bakery

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 Nails on Wheels, Owner Zeina
 Najat Almarzook
 Nasers Warriors Club
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 National Leadership Institute
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 Neda Alkhalaf
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 Tala Al Dabbous
 Talabat

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 Tekzone - Alshaya Group
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 The Doctor's Brew
 The Dreem Bakery
 The Explorers Academy
 The Graduates Society – Kuwait Alumni
 Association
 The Social Table
 The Sultan Gallery
 The Yard Events & Exhibitions
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 Vision
 Wadhah Aldalama
 Waleed Alnasrallah
 Warba Academy
 What Pizza
 Wiggle Kids Club
 Xcite Alghanim
 Yasmeen Alzaubi
 Younis Alqatari
 Yousef Abdulaal
 Yousef Alabdulrazzaq (Handponic)
 Yousef Alqattan & TCK
 Yousef Saleh Al Othman
 Zain Group Kuwait
 Zainab Al Badr
 Zainab Alkandari
 Zamzam Faraj
 Zarrin-Fatima Shamsi
 ~and many anonymous donors~



Financial Statements

Kuwait Association for the Care of Children in Hospital (KACCH)
Financial Statements
31 December 2024

3

Statement of income and expenditures

	Year ended 31 Dec. 2024 KD	Year ended 31 Dec. 2023 KD
Income		
Donations	926,347	576,939
Interests and investment income	188,852	179,159
	1,115,199	756,098
Expenditures		
Salaries and related costs	(281,666)	(259,845)
Bayt Abdullah staff costs	(644,331)	(727,638)
Bayt Abdullah operating expenses	(341,961)	(431,007)
Miscellaneous	-	(2,244)
	(1,267,958)	(1,420,734)
Deficit for the year	(152,759)	(664,636)
Surplus at the beginning of the year	4,365,126	5,029,762
Surplus at the end of the year	4,212,367	4,365,126

Kuwait Association for the Care of Children in Hospital (KACCH)
Financial Statements
31 December 2024

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Statement of financial position

	Notes	31 Dec. 2024 KD	31 Dec. 2023 KD
Assets			
Cash and bank balances		506,097	608,643
Fixed deposits	3	4,093,228	4,108,438
Investment in managed funds	4	82,078	79,292
Total assets		4,681,403	4,796,373
Provision for end of service benefits		(305,613)	(276,763)
Other payables		(52,422)	(43,484)
Net assets		4,323,367	4,476,126
Represented by:			
Capital		111,000	111,000
Retained surplus		4,212,367	4,365,126
Net assets		4,323,367	4,476,126

SPECIAL THANK YOU!

KACCH & BACCH is especially grateful to

**Mr Abdullatif M. Al Aiban and Grant Thornton,
Al Qatami, Al Aiban & Partners** for their annual auditing
of KACCH and Bayt Abdullah's accounts



Mr Khaled H Al Mutairi and Al Jarida
for publishing the Annual Report



International Counsel Bureau
for their counsel and legal expertise for KACCH & BACCH



Kenzy Beshara
for designing KACCH & BACCH 2024 Annual Report





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